

Annual Anonymous Caregiver Survey Results

In Fiscal Year 2015-2016 the following report provides data received during the annual anonymous Family Nurse Consultant (FNC) Caregiver Survey:

Return Rate:

19% return rate (461 surveys sent; 87 returned)

1. During my initial visit with my FNC, the explanation of the services offered by Alzheimer's Community Care was:

54.0% Excellent
26.4% Good
3.4% Fair
1.1% Poor
14.9% No Response

2. The professionalism demonstrated by my FNC has been:

59.8% Excellent
23.0% Good
2.3% Fair
0.0% Poor
14.9% No Response

3. The frequency of contact from my FNC, either in person or by phone, is:

40.2% Excellent
33.3% Good
2.3% Fair
2.3% Poor
21.8% No Response

4. The amount of time it takes for the FNC to respond to my needs is

44.8% Excellent
21.8% Good
4.7% Fair
0.0% Poor
27.6% No Response

5. The information that I have received regarding how to care for someone with Alzheimer's Disease or other dementia related disorder has been

47.1% Excellent

33.3% Good
1.1% Fair
1.1% Poor
17.2% No Response

- 6. Since my initial contact with my FNC I have gained a greater level of confidence in caring for my loved one.**

33.3% Strongly Agree
35.6% Agree
10.3% Neutral
0.0% Disagree
3.4% Strongly Disagree
17.24% No Response

- 7. The guidance/support provided to me by my FNC has improved my ability to care for my loved one.**

33.3% Strongly Agree
29.9% Agree
13.8% Neutral
0.0% Disagree
3.4% Strongly Disagree
19.54% No Response

- 8. The guidance/support provided to me by my FNC has helped me to maintain a safe environment for my loved one.**

35.6% Strongly Agree
34.5% Agree
9.2% Neutral
0.0% Disagree
3.4% Strongly Disagree
17.2% No Response

- 9. The guidance/support provided to me by my FNC has improved my quality of life.**

31.0% Strongly Agree
31.0% Agree
16.1% Neutral
1.1% Disagree
2.3% Strongly Disagree
18.4% No Response

10. Since my initial contact with my FNC, my stress level as a caregiver has decreased.

26.4% Strongly Agree
27.6% Agree
19.5% Neutral
4.6% Disagree
3.4% Strongly Disagree
18.4% No Response

11. What type of other services are being provided to you by Alzheimer's Community Care?

23.0% Specialized Day Services
2.3% Support Group
3.4% ID Locator
0.0% Information
0.0% Crisis Line
0.0% Quarterly Magazine
47.1% Multiple Services
24.1% No Response

12. My overall experience with my FNC has been:

47.1% Excellent
26.4% Good
2.3% Fair
2.3% Poor
21.8% No Response

13. Do you have access to a computer?

52.9% Yes
20.7% No
26.4% No Response

14. What is your email account?

73.6% No Response

15. Have you been to the Alzheimer's Community Care website at www.alzcare.org?

26.4% Yes
49.4% No
24.1% No Response

16. Do you follow Alzheimer's Community Care through social media (Facebook/Twitter)?

10.3% Yes

65.5% No

24.1% No Response