

Tenet Florida Physician Services Nondiscrimination Notice

Tenet Florida Physician Services complies with applicable Federal civil rights laws and does not discriminate on the basis of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation and gender identity or expression.

Tenet Florida Physician Services does not exclude people or treat them differently because of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation and gender identity or expression.

Tenet Florida Physician Services:

- Provides free auxiliary aids and services to people with disabilities to communicate effectively with us, such as:
 - qualified sign language interpreters, video remote interpreting or other aids for hearing impaired individuals
 - written information in multiple formats including large print, audio, accessible electronic formats, or other formats for visually impaired individuals

- Provides free language services to people whose primary language is not English, such as:
 - qualified interpreters or a language line
 - information written in other languages

If you need these services, contact Tenet Florida Physician Services' ADA Coordinator at 561-288-5500.

If you believe that Tenet Florida Physician Services has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

ADA Coordinator

Tenet Florida Physician Services
9960 Central Park Blvd. N, Suite 400
Boca Raton, FL 33428
(T) 561-288-5500
(F) 561-487-0037
Pamela.Burgering@tenethealth.com

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Tenet Florida Physician Services' ADA Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 561-288-5500.

French Creole: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Yele 561-288-5500.

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 561-288-5500.

Portuguese: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 561-288-5500.

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 561-288-5500.

French: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 561-288-5500.

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 561-288-5500.

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 561-288-5500.

Arabic: نأجل أب كل رفأوتت ةيولل ةدعاسملأ تآمدخ نإف، ةغلل ركذآ ثدحتت تنك إذآ: ةظوحلم 561-288-5500 مقر ب لصتآ

Italian: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 561-288-5500.

German: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 561-288-5500.

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 561-288-5500 번으로 전화해 주십시오.

Polish: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 561-288-5500.

Gujarati: યુ ના: જો તમે જરાતી બોલતા હો, તો િન: લુ ભાષા સહાય સેવાઓ તમારા માટ ઉપલબ્ધ છે. ફોન કરો 561-288-5500.

Thai: เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 561-288-5500.